

UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: PEERSON et al.

Docket No: 60335.300101

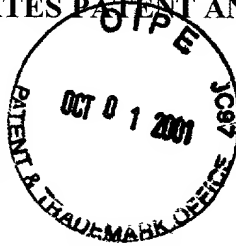
Serial No: 09/860,947

Group Art Unit: 2171

Filed: May 17, 2001

For:

~~"INTEGRATION OF DATA FOR USER ANALYSIS ACCORDING TO
DEPARTMENTAL PERSPECTIVES OF A CUSTOMER"~~



Initial Patent Examination Division
Commissioner for Patents
Washington, D.C. 20231

**RESPONSE TO NOTICE OF OMITTED ITEM(S) IN A NONPROVISIONAL
APPLICATION**

Responsive to the Notice of Omitted Item(s) in a Nonprovisional Application mailed
August 8, 2001, attached are the following documents:

1. Supplemental Declaration, Power of Attorney and Petition with omitted figures 8, 9 and 10.
2. Copy of Notice of Omitted Item(s) in a Nonprovisional Application; and
3. A Petition fee in the amount of \$130.00, check number 126573.
4. 7 sheets of formal drawings – Figures 1 - 10
5. Postcard - Please date stamp and return to us the enclosed postcard as confirmation of receipt of these papers.

The Commissioner is authorized to charge any required fees, or credit any overpayment to Deposit Account No. 02-3964.

Respectfully submitted,

Dated: September 26, 2001

MICHAEL J. HUGHES
Reg. No. 29.077

OPPENHEIMER WOLFF & DONNELLY LLP
Customer No. 25696
1400 Page Mill Road
Palo Alto, CA 94304
Telephone: 650-320-4000

Facsimile: 650-320-4200 CERTIFICATE OF MAILING (37 CFR 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited on September 5, 2001, with the U.S. Postal Service as first class mail in an envelope addressed to: Initial Patent Examination Division, Commissioner for Patents, Washington, D.C., 20231.

Date: September 26, 2001

Lori Cox

A copy of this notice MUST be returned with the reply.

Paul M

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

[illegible]